



July 2020

Dear Valued Customer,

As you may know Shanghai Free-Trade Zone (FTZ) was expanded to include the Lujiazui Financial Area. Since our East West Bank (China) Limited headquarters is located in the Lujiazui Financial area, we will be optimizing our branch network by consolidating our Shanghai FTZ branch into our headquarters. With that in mind, please note that Friday, July 31, 2020 will be the last day of service at the current Shanghai FTZ branch.

All businesses and services at the Shanghai FTZ branch will be consolidated into our East West Bank (China) Limited headquarters. Your relationship manager, access to online banking services, account number, and the nature of your FTZ account will remain unchanged. If you have any questions or concerns, please contact your relationship manager or contact us at:

East West Bank (China) Limited Headquarters:

Address: 33/F Jinmao Tower, 88 Century Boulevard, Shanghai 200121

Phone: 86-21-50499999

Thank you for your continued support. We apologize for any inconvenience and look forward to continuing to serve as your financial bridge for many years to come. If there is anything that we can do to enhance your banking experience with us, please do not hesitate to let us know.

Sincerely,

East West Bank (China) Limited